

A Key Pillar of State Government

# OFFICE OF THE STATE AUDITOR



#### Mission Statement

We provide Utah taxpayers and government officials with an independent assessment of financial operation, statutory compliance, and performance management for state and local government.



## Objective

Be a <u>constitutional watchdog</u> to ensure that taxpayer funds are being spent legally, efficiently, and effectively.



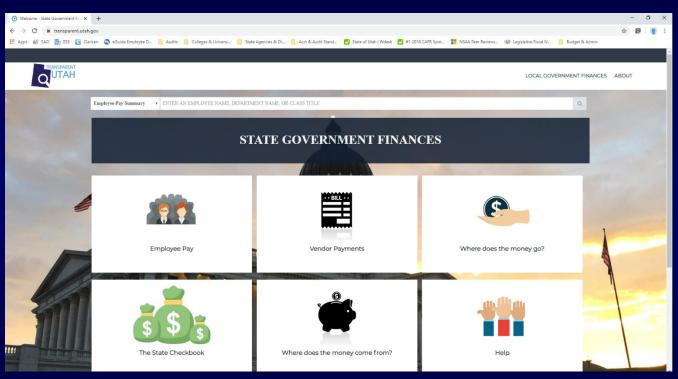
#### Office of the State Auditor

- Transparent.utah.gov
- Performance Audit & Data Analysis
- Financial Audit
- Local Government Oversight
- Special Projects
- Information Technology Audit



## Transparent.utah.gov

Updated State financial information site



Working to upgrade higher ed and local government financial information site



## Performance Audit & Data Analysis

- Conducts audits that evaluate the efficiency of operations and the effectiveness of programs
- Can also measure operational compliance to given criteria such as:
  - State or federal law,
  - Administrative rule, or
  - Policy.



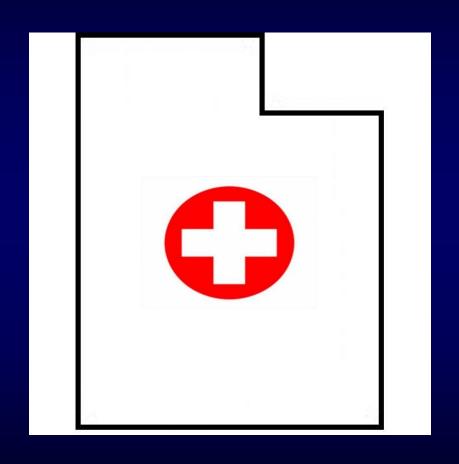
## Performance Audit & Data Analysis

- Performance Audits issued this past year include:
  - UDOC Inmate Placement Program
  - Property & Evidence Storage and Management

auditor.utah.gov/audit\_reports/performance-audits/



• Currently, no easy way for most Utah patients and providers to find the price of or expected payment amount for healthcare procedures before receiving care



- Develop a web-based tool to compare the cost of various medical procedures by provider
  - Helps consumers make more informed healthcare decisions
  - Helps doctors inform patients of cost-effective providers





- Studied methodologies and cost tools from other states and organizations
  - New Hampshire
  - Maine
  - Colorado
  - PEHP
  - National Health Cost Institute
- Working with
  - UT Dept. of Health
     Office of Health Care Statistics
  - PEHP
- Met with
  - UMA
  - Comagine Health
  - Individual providers
  - Other stakeholders



- Methodology
  - Data from the All-Payer Claims Database
    - Dataset excludes Medicaid and Medicare data
    - Removed outliers
      - Excluded top/bottom 5% of claims for each provider
      - Excluded providers with a low frequency ( $\leq 10$ ) of a given procedure
      - Excluded providers with a median price < 25% the average median price
  - Payment amount includes plan-paid, prepaid, copay, coinsurance, and deductible amounts
  - Bundled claims for surgical and imaging procedures to find the total payment amount for the encounter

#### **Urine Analysis**

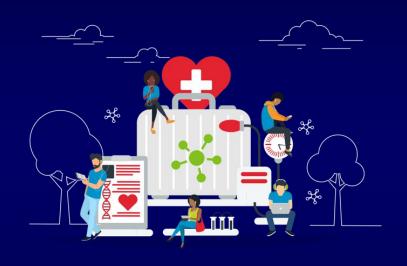
• Low cost: \$2

• High cost: \$77

#### **Hip Replacement**

• Low cost: \$23,216

• High cost: \$42,347



#### Utah Health Cost Tool

Use the search boxes below to choose a procedure and view average costs.

You may also search by city, zip code, and/or provider name.

| Procedure Name |   | City              |   | Zip Code | Provider |
|----------------|---|-------------------|---|----------|----------|
| Colonoscopy    | • | (Multiple values) | • |          |          |

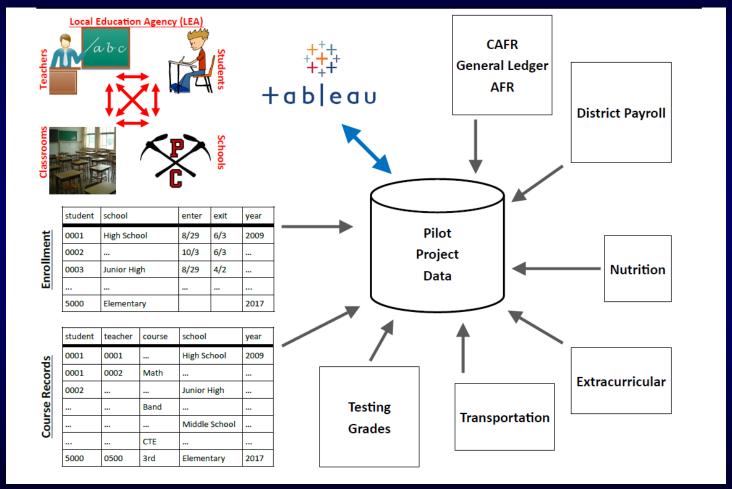
Statewide Average Cost: \$2,523 Lowest Cost in State: \$823 Highest Cost in State: \$6,573



| Provider                              | ≞    | City        | å    |         |
|---------------------------------------|------|-------------|------|---------|
| Granite Peaks Gastroenterology        |      | Sandy       |      | \$823   |
| Northpointe Surgical Center           |      | West Valle  | ey   | \$1,284 |
| University Of Utah Hospital           |      | Salt Lake ( | City | \$1,345 |
| Wasatch Endoscopy Center              |      | Sandy       |      | \$1,734 |
| Bountiful Surgery Center              |      | Salt Lake ( | City | \$1,815 |
| Alta View Hospital                    |      | Sandy       |      | \$1,917 |
| Utah Surgery Center                   |      | Salt Lake ( | City | \$1,926 |
| Lds Hospital                          |      | Salt Lake ( | City | \$1,975 |
| Wasatch Front Surgery Center          |      | Salt Lake ( | City | \$2,096 |
| Salt Lake Regional Medical Center     |      | Salt Lake ( | City | \$2,164 |
| University Health Care Hospitals And  | Cli  | Salt Lake ( | City | \$2,264 |
| Jordan Valley Medical Center - West \ | /all | West Valle  | еу . | \$2,606 |
| St. Mark's Hospital                   |      | Salt Lake ( | City | \$3,276 |
| Salt Lake City Veterans Affairs Medic | al C | Salt Lake ( | City | \$3,450 |
| Primary Childrens Hospital            |      | Salt Lake ( | City | \$6,573 |

- Series of data dashboards integrating existing financial, operational, and performance data
- Provides school district personnel with tools to
  - Ask better questions
  - Lead to data-driven decisionmaking







#### Bottom Up, Not Top Down Student Level Expenditure



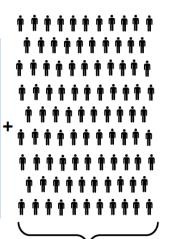
| Expense Category             | Amount   |
|------------------------------|----------|
| Athletics                    | \$488    |
| Course/Subject:              | \$712    |
| District Level Expense:      | \$1,200  |
| Nutrition:                   | \$0.00   |
| Operations, Debt, &<br>Misc. | \$2,300  |
| School Administration        | \$2,000  |
| To/From Transportation       | \$0.00   |
| Total Teacher Pay            | \$5,530  |
| Total Student Expense        | \$12,230 |



| Expense Category        | Amount  |
|-------------------------|---|
| Athletics               | \$0   |
| Course/Subject:         | \$1,000   |
| District Level Expense: | \$1,200   |
| Nutrition:              | \$850.00  |
| Operations, Debt, &     | \$2,300   |
| Misc.                   |   |
| School Administration   | \$1,200   |
| SPED:                   | \$2,920   |
| To/From Transportation  | \$715.00  |
| Total Teacher Pay       | \$28,000  |
| Total Student Expense   | \$38,185  |
|                         | Athletics Course/Subject: District Level Expense: Nutrition: Operations, Debt, & Misc. School Administration SPED: To/From Transportation Total Teacher Pay |



|   | Expense Category             | Amount   |
|---|------------------------------|----------|
|   | Athletics                    | \$0      |
|   | Course/Subject:              | \$690    |
|   | District Level Expense:      | \$550    |
|   | Nutrition:                   | \$85     |
| F | Operations, Debt, &<br>Misc. | \$1,690  |
|   | School Administration        | \$580    |
|   | SPED:                        | \$0      |
|   | To/From Transportation       | \$0      |
|   |                              |          |
|   | Total Teacher Pay            | \$11,100 |
|   | Total Student Expense        | \$14,695 |
|   |                              |          |



Total Athletics Expense

Total Course/Subject Expense

**Total Transportation Expense** 

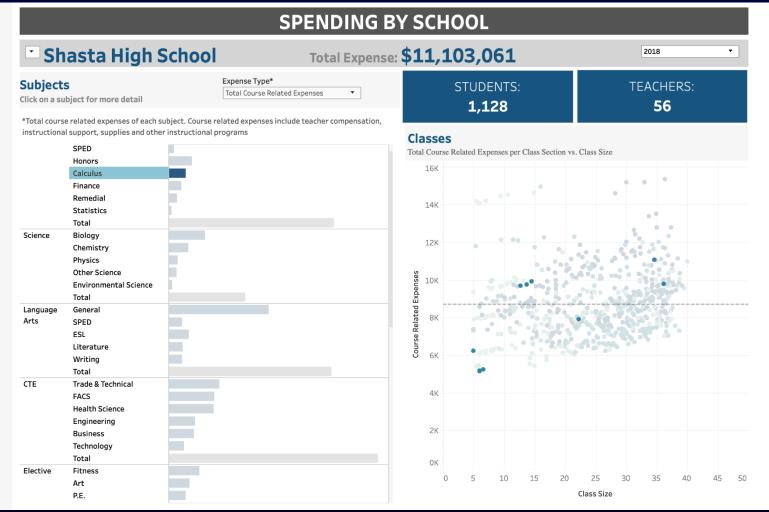
**Total Nutrition Expense** 

Etc.

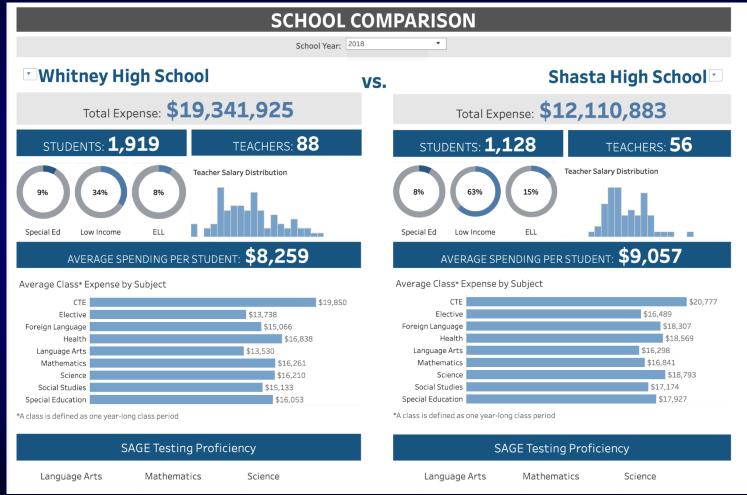


















- Responsible for auditing all State departments, agencies, and colleges and universities
- Audits both State funds and federal programs



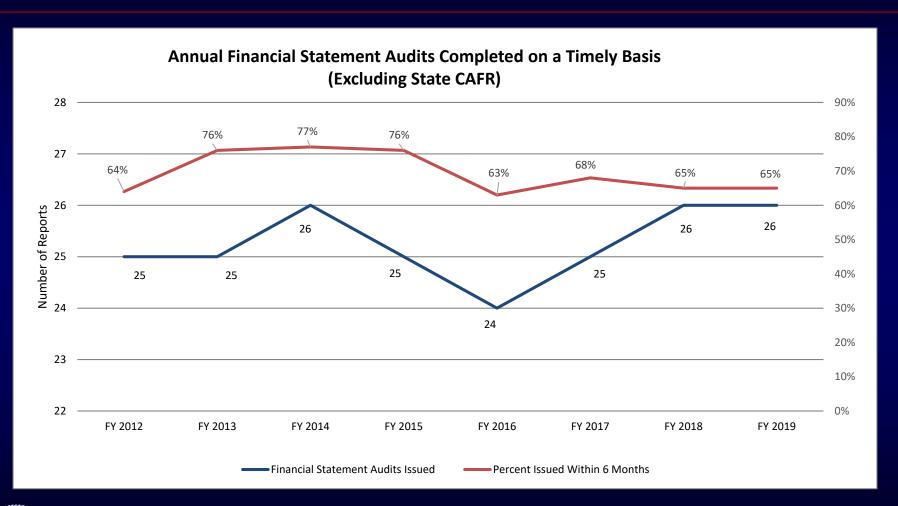
- Financial audits are conducted in accordance with:
  - Generally accepted auditing standards,
  - Government Auditing Standards, and the
  - Single Audit Act



- Approximately 80 reports issued annually
  - 26 Financial Audit Reports
  - 55 Letters to Management, Attestation Reports, and Other Reports

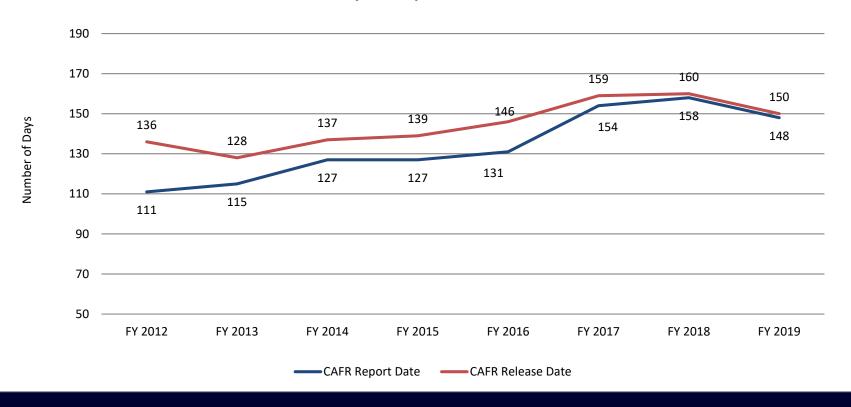
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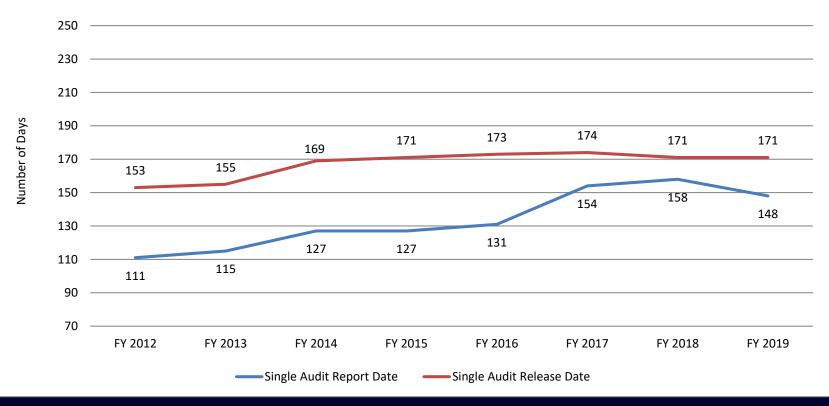


#### Comprehensive Annual Financial Report (CAFR) Timeliness: Number of Days to Report Date and Release Date









- Local Government Entities Include:
  - 29 Counties
  - 248 Cities and Towns
  - 156 Local Education Agencies (School Districts and Charter Schools)
  - Approximately 500 Conservation, Health, Housing, Interlocal, Local, and Special Service Districts

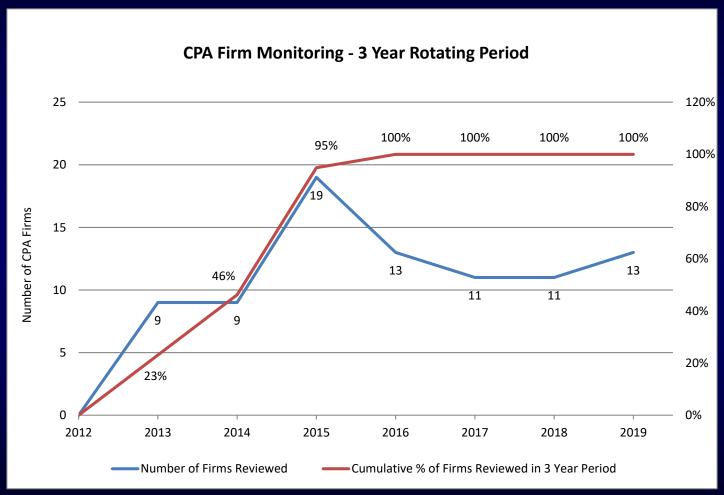


- Proactive review of budgetary compliance and budget adoption
- Obtain and review year-end financial reports
- Bank statement reviews of smaller local governments



- Provide on-line training
  - Introduction to Budgeting
  - Introduction to OPMA
  - Introduction to GRAMA
- CPA workpaper reviews





## Subpoenas Issued

|               | Subpoena Issued To        |  |  |  |  |  |
|---------------|---------------------------|--|--|--|--|--|
| Calendar Year | Public Entity or Official | Private Entity Regarding a Public Entity or Official |  |  |  |  |
| 2019          | 4                         | 17   |  |  |  |  |
| 2018          | 12                        | 16   |  |  |  |  |
| 2017          | 4                         | 12   |  |  |  |  |
| 2016          | 0                         | 44   |  |  |  |  |
| 2015          | 11                        | 25   |  |  |  |  |
| 2014          | 22                        | 14   |  |  |  |  |



## Special Projects / Hotline

- Investigate waste, fraud, and abuse
- Investigate allegations of public corruption
- Turn any potential criminal findings over to AG or county attorneys for prosecution



## Special Projects / Hotline

- Special Project / Hotline reports issued this past year include:
  - Beaver County Waste Management Service District (Misappropriation)
  - County Clerk & Treasurer Functions and Duties Statutory Compliance (Fraud Prevention)
  - Unified Police Department Budget Analysis

auditor.utah.gov/audit\_reports/special-projects/



# hotline.utah.gov



## Information Technology Audit

- Review controls of systems with sensitive data
- Performs reviews of systems and applications in support of:
  - Financial statement audits
  - Single audit
  - Operations of the State



## Information Technology Audit

- Network scans of local governments / cyber security
- Supports the risk assessment and security reviews of data systems for state and local governments



## Information Technology Audit

- Information Technology Audits performed this past year include:
  - Department of Health
  - Utah State University
  - Southern Utah University
  - Dixie State University
  - Salt Lake Community College



## **OSA Staff Counts**

| (Includes Interns) | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 |
|--------------------|------|------|------|------|------|------|
| Head Count         |      |      |      |      |      |      |
| High               | 56   | 58   | 62   | 60   | 61 * | 61 * |
| Low                | 45   | 44   | 49   | 48   | 52 * |      |
|                    | 1    |      |      |      |      |      |
| FTE                |      |      |      |      |      |      |
| High               | 50   | 43   | 46   | 52   | 54 * | 54 * |
| Low                | 42   | 40   | 40   | 42   | 51 * |      |
| * Projected        |      |      |      |      |      |      |



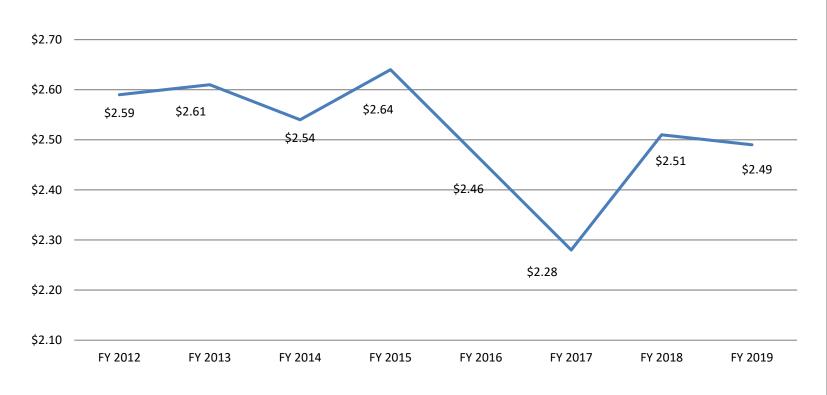
# OSA Budget

|  | FY20 Authorized / |           |                |
|--|-------------------|-----------|----------------|
|  | FY19 Actual       | Adjusted  | FY21 Requested |
| Funding (rounded to hundreds):         |                   |           |                |
| Beginning Balance - Carry Over         | 660,600           | 146,100   | 0              |
| General Fund - On-Going                | 3,392,300         | 3,692,200 | 3,692,200      |
| General Fund - One-Time                | 138,800           | 814,800   | -              |
| Dedicated Credits                      | 2,590,900         | 2,998,700 | 2,986,000      |
| Ending Balance                         | (146,100)         | (0)       | 0              |
| Total                                  | 6,636,500         | 7,651,800 | 6,678,200      |
| Expenditures (rounded to hundreds):    |                   |           |                |
| AA Personnel Services                  | 5,341,000         | 6,282,200 | 5,615,200      |
| BB Travel/In State                     | 16,300            | 17,000    | 12,000         |
| CC Travel/Out of State                 | 20,400            | 17,000    | 10,000         |
| DD Current Expense                     | 777,700           | 748,900   | 771,800        |
| EE Data Processing Current Expense     | 412,000           | 544,700   | 227,200        |
| FF Data Processing Capital Expenditure | 69,100            | 42,000    | 42,000         |
| Total Expenditures                     | 6,636,500         | 7,651,800 | 6,678,200      |
|  |                   |           |                |



## OSA Budget

#### Cost of Auditing per \$10,000 of State Expenditure



## OSA Budget Request

- Transparent Utah Upgrade
  - \$85K one-time maintain legacy site for another year
  - \$235K one-time for completed system upgrades
  - \$100K ongoing for operations, maintenance, and storage
- Healthcare Cost Tool
  - \$50K ongoing to annually update costs and maintain site



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